

UPDATE for the Community



LETTER FROM THE EXECUTIVE DIRECTOR

The last few weeks have been exceptionally active for the Alliance. In February, we released our [third report on the quality of patient experience in our state](#). Patient experience is an important component of health care value, which has become a top priority of both health care leaders and consumers. The survey, sent to 181,000 Washington residents, found that the provider's knowledge of the patient's medical history and how well the provider communicated with the patient were key factors correlating with a patient's overall rating of the provider. Nine variables, all concerning different aspects of effective provider communication and care coordination, explain 83 percent of the variation in the overall provider ratings. [Read more from our executive director](#).

ALLIANCE NEWS

- [Patient experience survey results released](#)
- [Resources for purchasers from value-based purchasing workshop](#)
- [We're hiring!](#)
- [CPIN webinar: The critical role of the leader: Honoring Choices® Pacific Northwest](#)
- [Register today! Washington Colorectal Roundtable](#)

Patient experience survey results released

Many patients are having a hard time getting timely appointments, care and information. By contrast, patients say provider communication is improving. Overall, providers are not reaching national quality benchmarks. These are some of the key findings of the Alliance survey that measures patients' experiences with Washington state primary care providers. [Read the press release](#).

Resources for purchasers from value-based purchasing workshop

As part of the effort to move the health care market to value, King County organized a learning event on March 1 aimed at purchasers to help educate them on the principles of value-based

UPCOMING EVENTS

Making the Case for Value-based Purchasing in Your Organization
April 19, 2016, 12:00 p.m.–1:00 p.m.

[Register for webinar](#)

Adopting value-based purchasing usually begins with getting buy-in from your senior management. But it also requires working with other stakeholders in your organization, including your employees. This webinar will help you learn how to make the case for value-based purchasing in your organization.

LEARN MORE

Join Us

Do you know someone who would like to learn more about membership in the Alliance? [Learn more about the value of Alliance membership](#).

Choosing Wisely

Choosing Wisely is a campaign designed to provide easy-to-understand guides for getting better, safer, more effective care. It is a partnership between the Alliance, The American Board of Internal Medicine (ABIM), the Washington State Medical Association and others. [Learn more](#).

[Visit the Community Checkup](#)

purchasing. In addition to King County, the event was sponsored by the Washington State Health Care Authority and the Alliance, and co-sponsored by the Washington Roundtable and Seattle Metropolitan Chamber of Commerce. For those who were unable to attend, we hope the presentations and materials from the event will help others learn more about value-based purchasing and for purchasers to feel more empowered to demand value in health care. [View resources about value-based purchasing.](#)

We're hiring!

Do you know someone who wants to join with like-minded individuals and health care industry leaders to successfully transform the health care system in Washington state? We have two exciting opportunities to join our team: **Program Manager, Performance Improvement** and **Senior Health Data Analyst**.

[Learn more about Alliance careers on our website.](#)

CPIN webinar: The critical role of the leader: Honoring Choices® Pacific Northwest

Review the goals and objectives of the Washington State Medical Association's Honoring Choices® Pacific Northwest advance care planning program and hear about the specific roles and responsibilities leaders can play to ensure the success of implementing an advance care planning program within your organization. The Clinical Performance Improvement Network is an educational program designed to assist physician practices' efforts on quality improvement. *This activity has been approved for AMA PRA Category 1 Credit™.* [Register online.](#)

Register today! Washington Colorectal Roundtable

The first Washington Colorectal Cancer Roundtable will be March 25, 2016 at the Conference Center at the SeaTac Airport. The event is co-hosted by the American Cancer Society and Healthier Communities, Washington. Alliance staff will be presenting.

[Register online.](#)

ON THE BLOG

[Choosing Wisely Action Manual: Your guide to reducing low-value care](#)

[Moving the health care market to value: Leveraging the power of purchasers](#)

[Standardizing measurement of health care quality](#)

website

The Community Checkup website helps consumers make informed choices by giving them access to a robust and accessible supply of data and resources. [Learn more.](#)

NEW! Follow the Alliance on Facebook

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Follow the Alliance on Twitter

We invite you to follow the Alliance on Twitter @WAHealthCheckup.

Follow the Alliance on LinkedIn

We invite you to follow the Alliance on our LinkedIn company page.

The Washington Health Alliance brings together those who give, get and pay for health care to create a high-quality, affordable system for the people of Washington state.