

All Alliance Meeting, December 13, 2013

2013 Community Checkup

2013 Community Checkup

- 7th report since 2008
- Not just a report about how well we perform as a region . . .
- ALSO a report about how well we want to perform
- Our collective goal is that providers are in the top 10% of national performance in the delivery of quality, evidence-based care



2013 Community Checkup

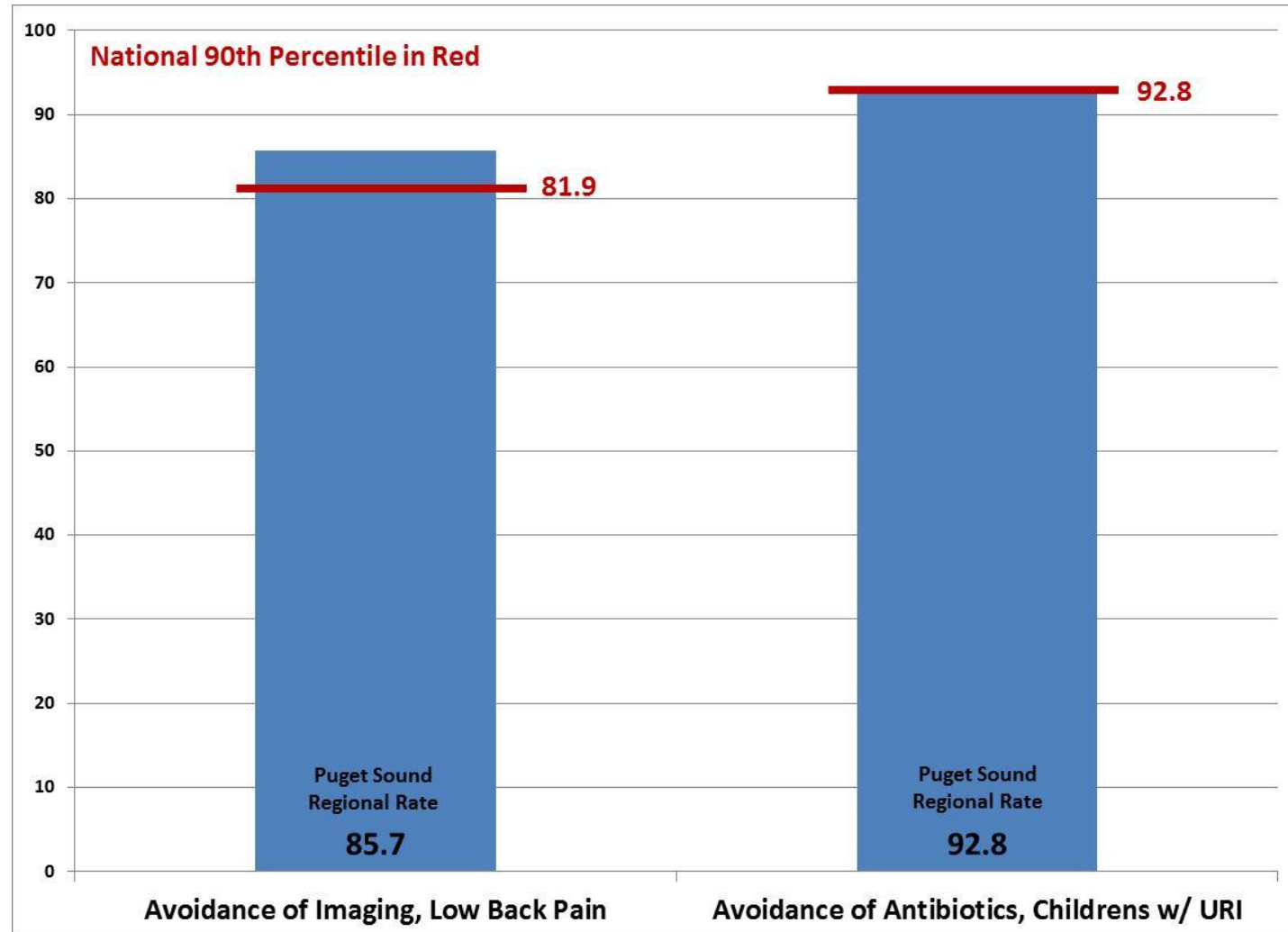
- Results are based on the care approximately 3 million people throughout the state received from their medical groups
- Measurement Year: July 2011 – June 2012
- All-payer results in the Community Checkup include both commercial and Medicaid
- We only use results for the commercially insured population when comparing to the national 90th percentile
- Continued most measures* from 2012 and added one new measure for ADHD generic prescribing
*(*Removed NSAIDs generic prescribing measure and modified generic measure on anti-hypertensives)*

2013 Community Checkup

Common Themes

- The region is among the best in the country in a few select areas, proving that our goal of top 10% performance is achievable.

Puget Sound Regional Performance At or Above National 90th Percentile in Select Areas

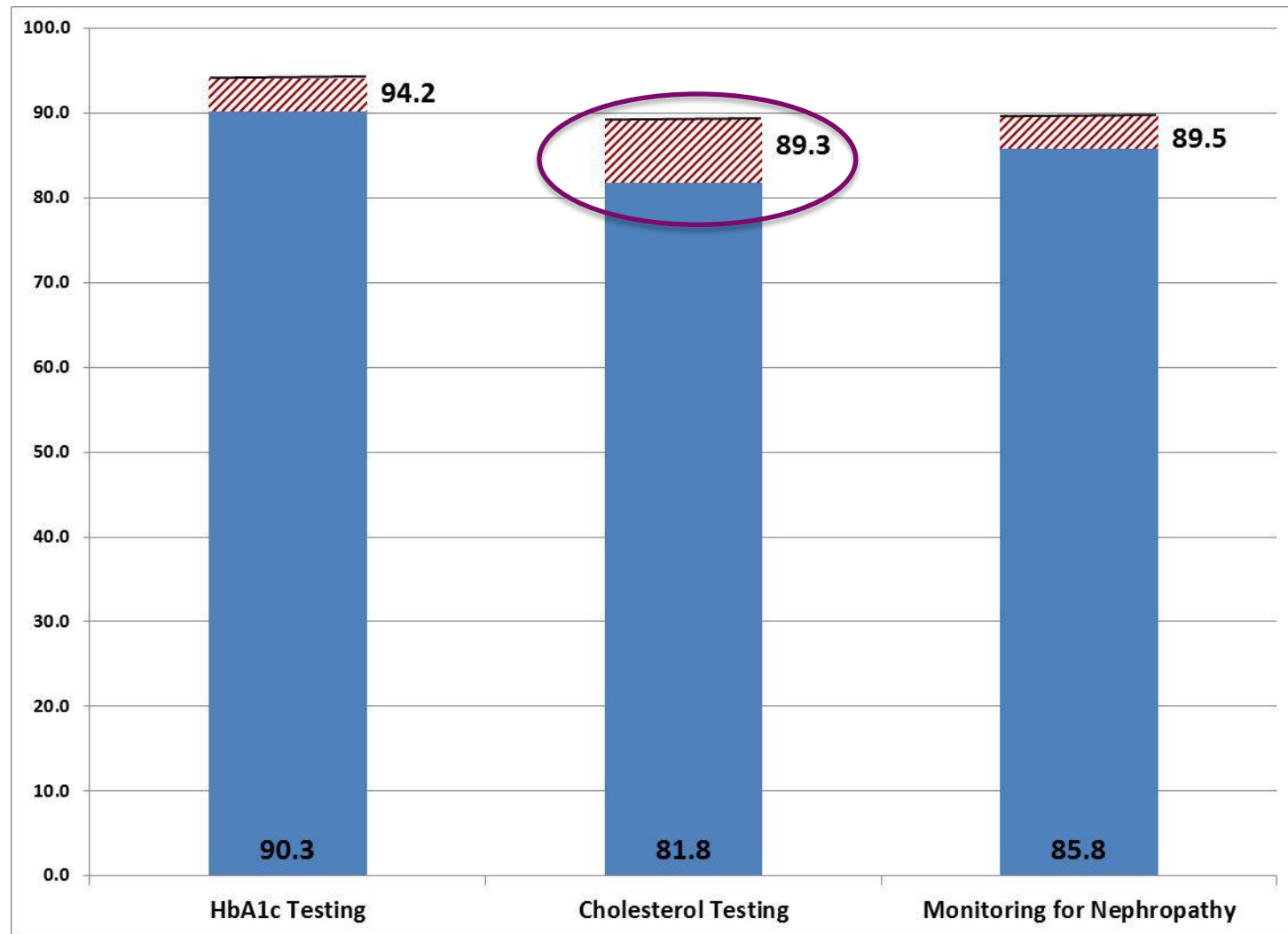


2013 Community Checkup

Common Themes

- The region is among the best in the country in a few select areas, proving that our goal is attainable.
- But even in areas where the standard of care is well established, such as diabetes, performance continues to lag behind national top 10% performance.

Diabetes Care: There's Room for Improvement to Achieve National Top 10% Performance for the Region



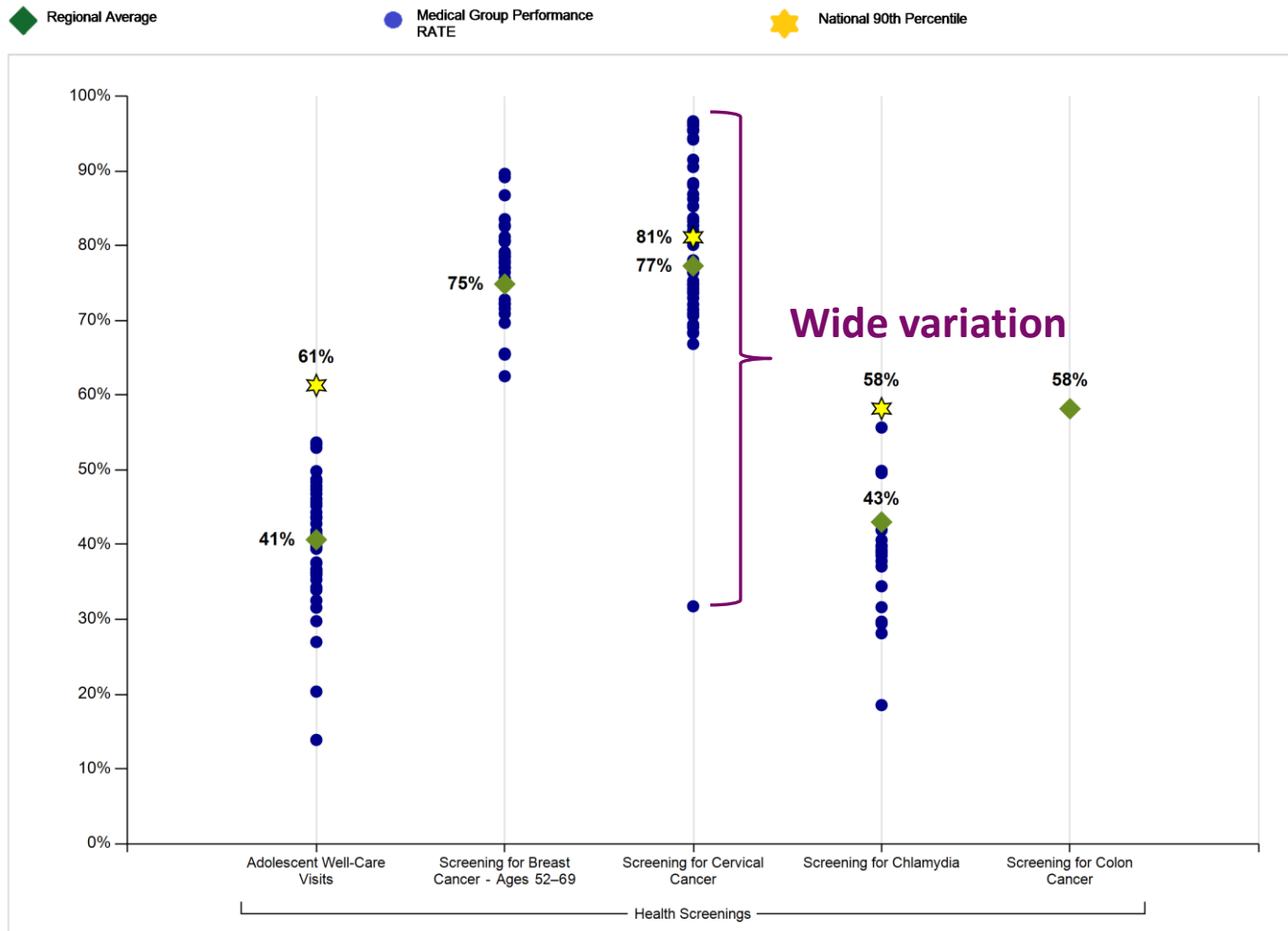
2013 Community Checkup

Common Themes

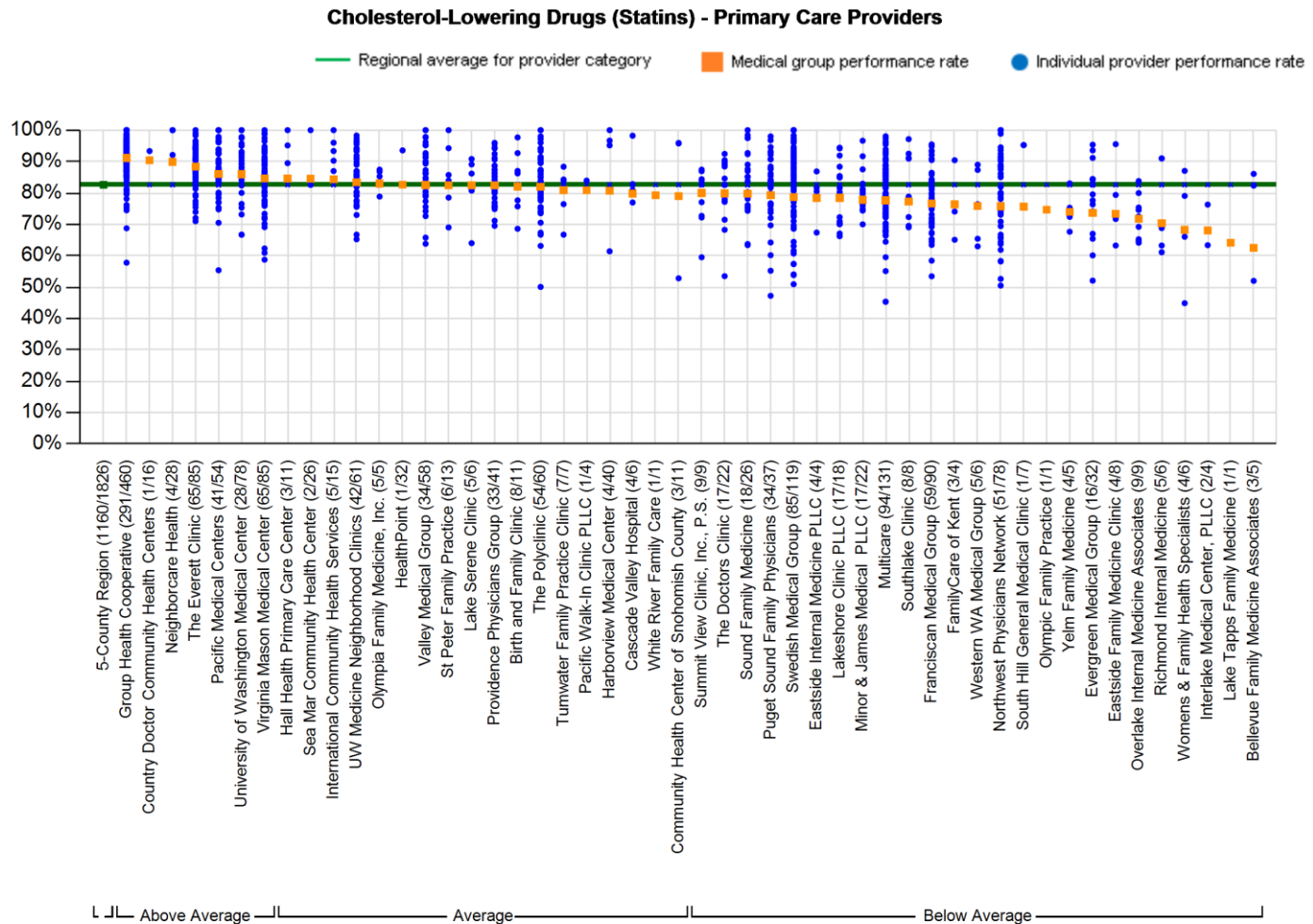
- The region is among the best in the country in a few select areas, proving that our goal is attainable.
- But even in areas where the standard of care is well established, such as diabetes, performance continues to lag behind national top 10% performance.
- And the range in performance among medical groups, and even within medical groups, on numerous measures remains disappointingly wide.

Variation in medical group performance remains a stubborn problem and is a significant area of opportunity for improvement

2013 Community Checkup Results - Medical Group Performance - Commercial Results
Reporting Period: July 2011 - June 2012



We also continue to see significant variation *within* medical groups!



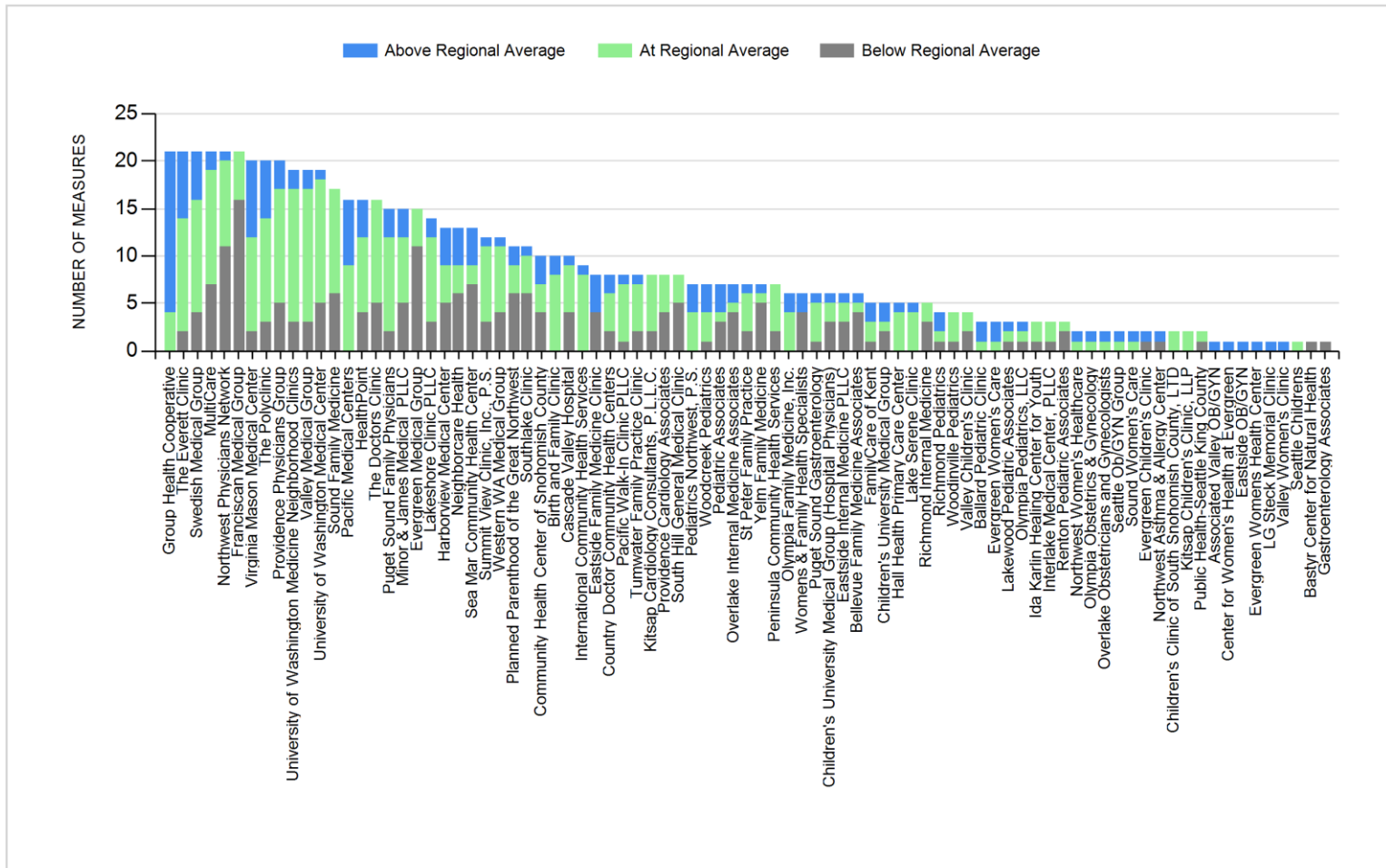
2013 Community Checkup

Common Themes

- The region is among the best in the country in a few select areas, proving that our goal is attainable.
- But even in areas where the standard of care is well established, such as diabetes, performance continues to lag behind national top 10% performance.
- And the range in performance among medical groups, and even within medical groups, on numerous measures of quality is disappointingly wide.
- **Everyone has the opportunity to do better. No medical group or clinic excels at everything. Achieving significant improvement in overall regional results doesn't depend on just a few ... it is incumbent upon everyone to improve to make a difference.**

2013 Community Checkup shows room for improvement across all medical groups

Medical Group Results - Overview All Payers



Our Opportunities . . .

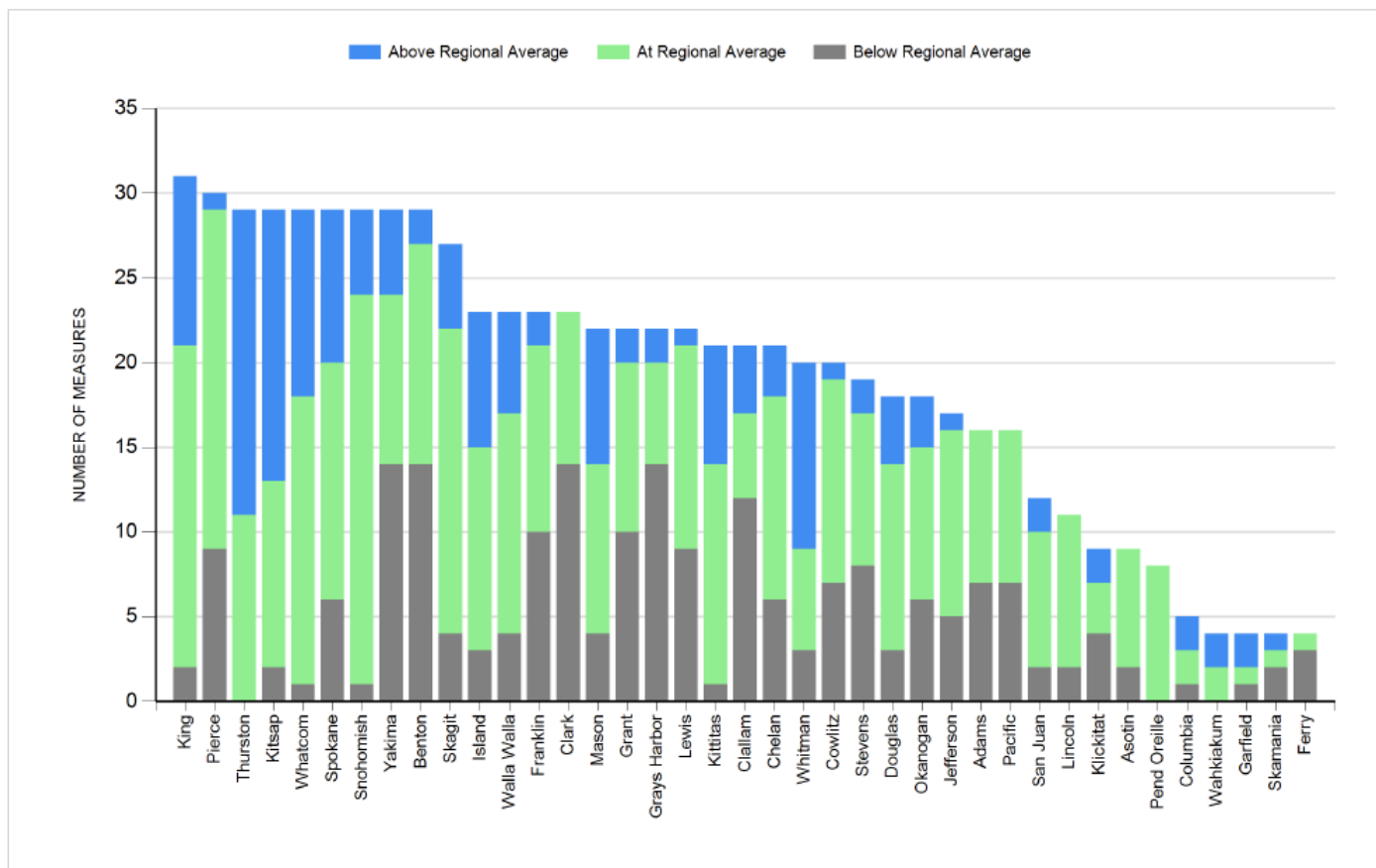
- 20% of eligible women are not screened for cervical cancer
- 25% of eligible women are not screened for breast cancer
- Almost 60% of eligible women are not screened for chlamydia
- More than 30% of patients diagnosed with depression do not remain on anti-depressant medication for the first 12 weeks and nearly half don't maintain treatment for six months
- We failed to avoid use of antibiotics for 75% of adults with acute bronchitis
- Spirometry testing was used only about one half the time to assess and diagnose COPD

2013 Community Checkup

- This year, for the first time, the Community Checkup includes county-level results for the entire state.
- Across the state, we see variation in performance by county on different measures.

2013 Community Checkup shows room for improvement across all Washington counties

2013 Community Checkup Statewide Results By County- Commercial Results



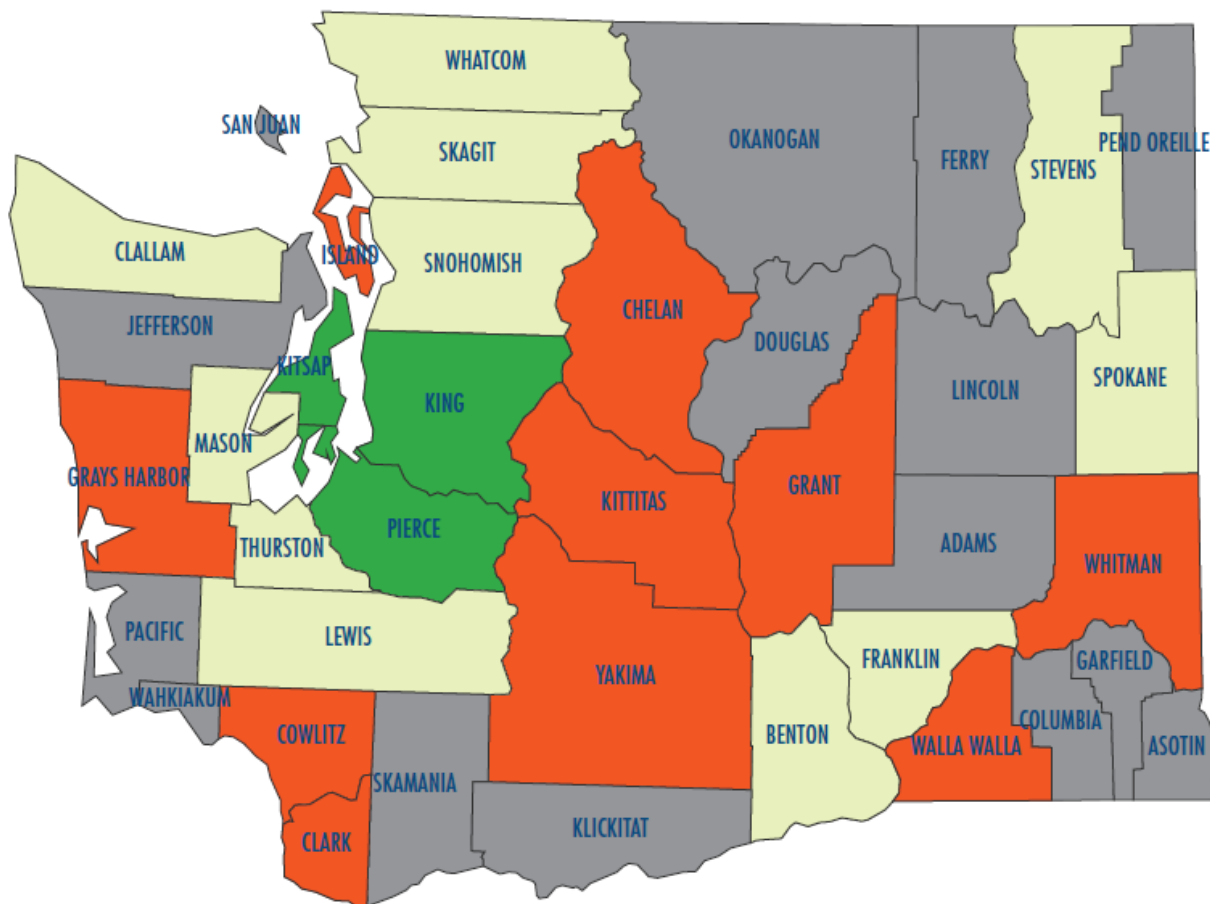
County measures are attributed using the patient's zip code - not by provider location.

Example of Statewide/ County Reporting: Screening for Chlamydia

CHLAMYDIA SCREENING - COMMERCIAL

COMPARISON TO STATE AVERAGE

■ ABOVE STATE AVERAGE (3) ■ MEETS STATE AVERAGE (11) ■ BELOW STATE AVERAGE (10) ■ TOO FEW CASES (<160) (15)



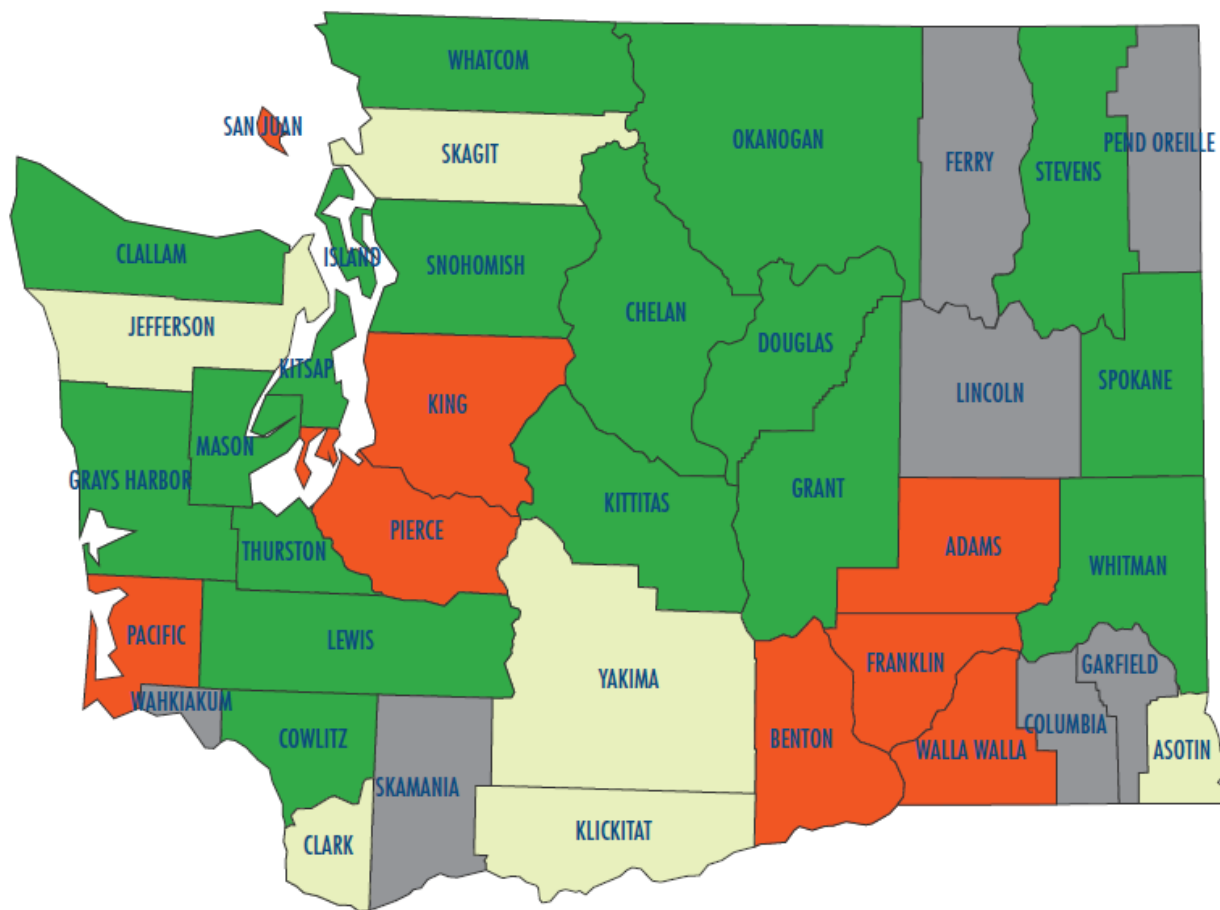
Example of Statewide/ County Reporting:

Generic Prescribing (ADHD)

GENERIC - ADHD - COMMERCIAL

COMPARISON TO STATE AVERAGE

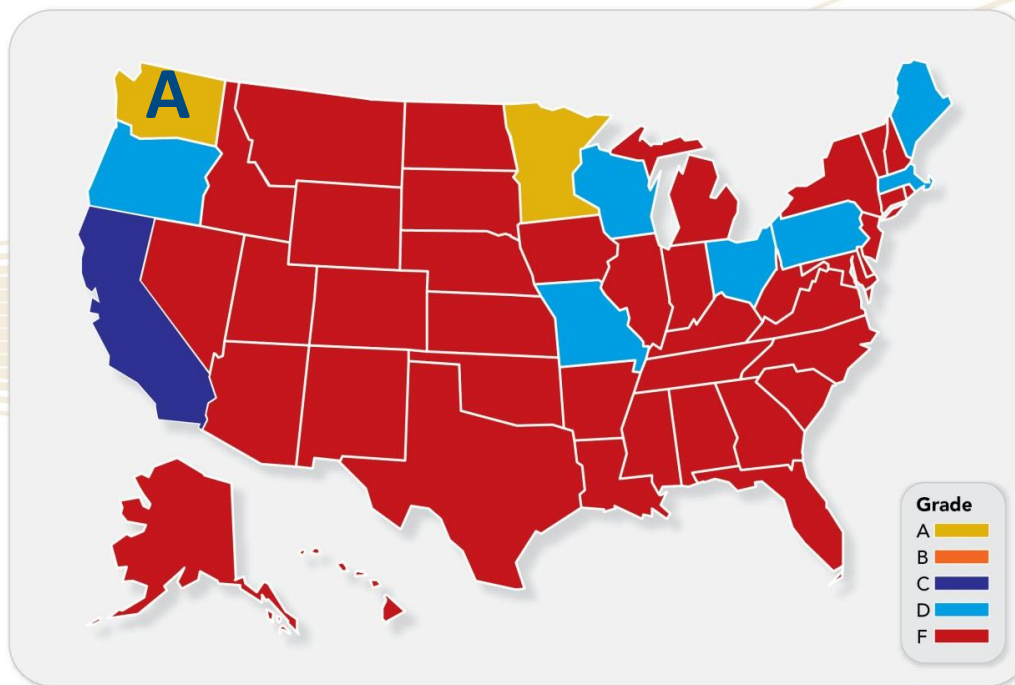
■ ABOVE STATE AVERAGE (18) ■ MEETS STATE AVERAGE (6) ■ BELOW STATE AVERAGE (8) ■ TOO FEW CASES (<160) (7)



Transparency is a key tool to support and drive health care performance improvement

The
Washington
Health Alliance
gets high
marks for its
work and is
one of only
two states in
the country to
get an 'A' in
Physician
Quality
Transparency!

50 STATE REPORT CARD on Physician Quality Transparency



Finding information on the quality of doctors remains elusive for most consumers. To shed light on the lack of availability of data, the non-profit Health Care Incentives Improvement Institute developed a new report card grading states on the percentage of physicians and supporting health care professionals with publicly available quality information; the type of measurement provided (i.e. outcomes, process, patient experience); and the accessibility of information. By highlighting states making a conscious effort to provide data to consumers, HCI³ hopes to encourage others to embark on similar efforts.

Source: Health Care Incentives Improvement Institute (HCI³)



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HCI3 report released December 10, 2013

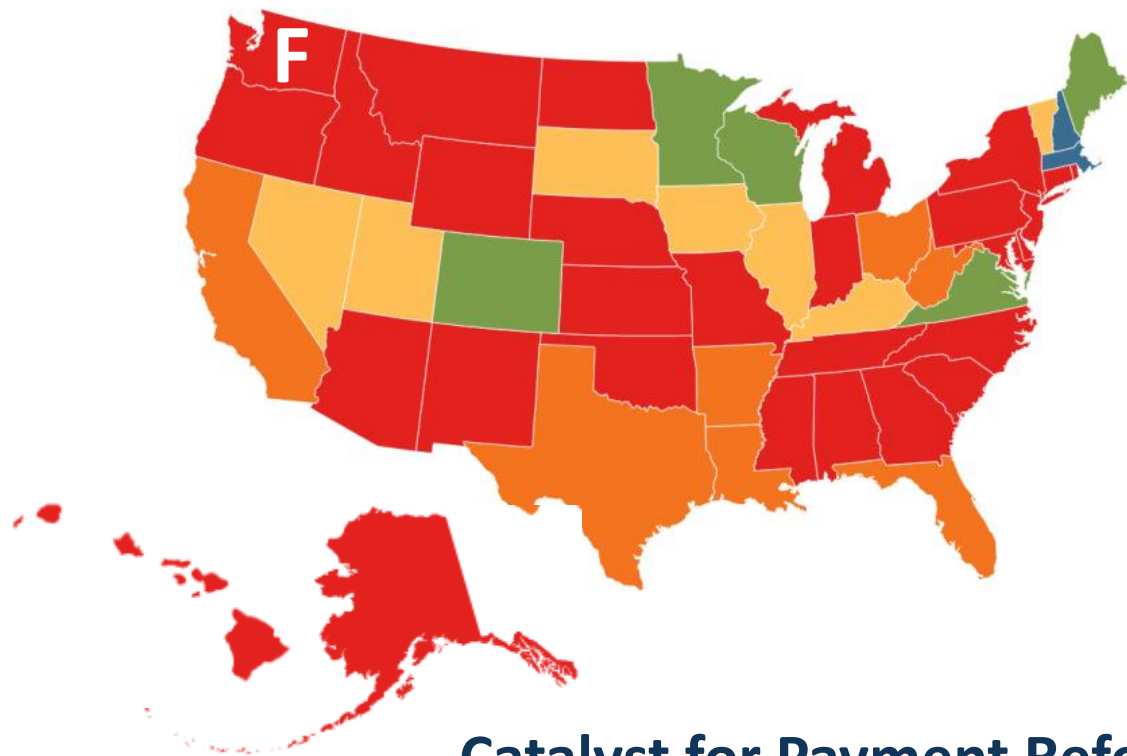
Other Updates from the Alliance

Price Variation:

- Track A Report and Value Portfolio delivered *privately* to Alliance Purchasers, Health Plans and (some) Providers
 - Price variation among delivery systems is significant; it's common to see a 40% difference in the average case price between the lowest and highest
 - Some delivery systems are consistently and significantly well below the average case price index; and, some are consistently well above the average case price index
 - The magnitude of price variation is astonishingly high – even with outliers excluded, the variation ranges from 240% to 780% for severity-adjusted cases
- So, price transparency remains a top goal of the Washington Health Alliance and is a key focus of the WA State Data Center
- And there's plenty of work to do

Transparency is a key tool for reducing unwarranted variation in pricing

Unlike Quality, Washington gets very low marks for not yet putting a law in place that enables consumers to find consistent, reliable and meaningful price information on providers and hospitals.



Catalyst for Payment Reform 2013 Report Card on State Price Transparency Laws

GRADE	FROM	TO
A	60%	100%
B	50%	59%
C	40%	49%
D	30%	39%
F	0%	29%

Catalyst Payment Reform report released March 2013

Looking Toward the Future

- Establishing a Washington State Data Center
- Washington Health Alliance – statewide expansion with medical group level reporting in two new areas of the state in 2014
- State Health Innovation Plan and the potential for a CMMI SIM grant
- New Patient Experience Survey results available 1st quarter 2014
- Refresh the Health Value Portfolio report for purchasers – bringing together price, utilization and quality on high volume hospitalizations
- Encouraging Provider-Patient Conversations: The *Choosing Wisely*TM Campaign
- Sponsorship of eValue8TM – a scored RFI to evaluate the performance of health plans
- New areas of measurement and reporting:
 - Disparities in Care
 - Potentially Avoidable ED Visits
 - 30-day All Cause Hospital Readmissions
 - Elective, Preference-Sensitive Procedures