

## Quality Improvement Committee (QIC)

Thursday, December 14, 2017

**Committee Members Present:** David Buchholz, *Premera Blue Cross*  
Peter Dunbar, *Foundation for Health Care Quality*  
Sharon Eloranta, *CHI Franciscan Health (phone)*  
Nancy Fisher, *Region X, CMS*  
Frances Gough, *Molina Health Care*  
Bruce Gregg, *MultiCare Health System (phone)*  
Gary Knox, *Rockwood Clinic/MultiCare (phone)*  
Scott Kronlund, *Northwest Physicians Network (phone)*  
Pat Kulpa, *Regence BlueShield (phone)*  
Randal Moseley, *Confluence Health*  
Janet Piehl, *UW Medicine*  
John Sobeck, *Cigna (phone)*  
Hugh Straley, *The Robert Bree Collaborative*  
Jonathan Sugarman, *Qualis Health*

**Committee Members Absent:** Mary Anderson, *The Polyclinic/Physician Care Alliance*  
Lydia Bartholomew, *Aetna (phone)*  
Christopher Dale, *Swedish Health Services*  
Matt Handley, *Kaiser Permanente Washington*  
Dan Kent, *UnitedHealthcare Community Plan (Chair)*  
Dan Lessler, *WA State Health Care Authority*  
Bob Mecklenburg, *Virginia Mason Medical Center*  
Peter McGough, *UW Medicine*  
Terry Rogers, *retired*  
Lynette Wachholz, *The Everett Clinic*

**Staff and Guests Present:** Casey Calamusa, *Washington Health Alliance*  
Susie Dade, *Washington Health Alliance*  
Nancy Giunto, *Washington Health Alliance*

## **INTRODUCTIONS AND APPROVAL OF MEETING MINUTES**

In the absence of Dr. Dan Kent (chair), Susie Dade opened the meeting by welcoming all members. Members approved the October 2017 meeting summary as presented. QIC members endorsed proposed new QIC member Dr. Kim Herner, Chief Quality Officer, UW Valley Medical Center.

- **ACTION: Approval of October 2017 meeting summary and endorsement of Dr. Herner to the Alliance Board of Directors.**

## **Planning for Reports Containing Milliman Health Waste Calculator Information**

Susie Dade reviewed the draft results from the Health Waste Calculator in anticipation of releasing results by late January/early February. Members of the QIC were interested in the results and were very supportive of releasing the results in a report in early 2018. They asked numerous questions and offered a number of observations and constructive suggestions for messaging. There was a particularly robust discussion about what it will take to actually reduce overuse, noting that the notion that “more is always better” is pervasive and an ingrained part of medical practice culture. No formal action was requested or taken.

## **2017 Community Checkup**

Susie Dade reviewed the recently released 2017 Community Checkup results with the QIC. The slide deck is available upon request and the report is available on the Community Checkup website (under Reports): [www.wacommunitycheckup.org](http://www.wacommunitycheckup.org)

Payer members of the QIC noted that Community Results are used as third-party confirmation of hospital and medical group results when in discussion with delivery system organizations re: performance and contracting. Provider organizations are interested in the overall ranking and use specific measure results to provide direction on where to focus QI efforts.

QIC members suggested that future reports might include results from the Health Waste Calculator, so that the Community Checkup is pairing results on underuse of effective care with overuse of low value services. In other words, the report could include messaging about, “here’s where we do too little, and here’s where we do too much.” There was continued discussion about how to effect change/improvement and it was noted that the Accountable Communities of Health are locally positioned to carry the message about targeted areas for improvement.

## **2018 Meeting Schedule**

Meetings for 2018 will be every other month, 2:00 – 4:00 pm on the following days: January 11, March 8, May 10, July 12, September 13 and December 13

**The next QIC meeting will be Thursday, January 11, 2018 from 2:00 – 4:00 at the Alliance.**