

**Washington Health Alliance  
Board of Directors Meeting**

**MINUTES  
January 24, 2017**

**Board members present:** *Don Antonucci, Lisa Brown, Dr. Jeff Collins, Dr. John Espinola, Sarah Green, Fred Jarrett, Pam MacEwan, Steve Mullin, Ron Sims, Dr. Paul Sherman, Nancy Steiger, Dorothy Teeter, Caroline Whalen*

**Board members call-in:** *Leanne Bough, Charlene Lind, Greg Marchand, Dorothy Teeter*

**Board members absent:** *Dr. Al Fisk, Tom Hunt, Dr. Peter McGough, Larry McNutt, Charissa Raynor*

**Staff present:** *Susie Dade, Nancy Giunto, John Gallagher, Pam McKiernan, Adria Moskowitz, Mark Pregler*

**Guest in attendance:** Dan Monahan with Novartis, Curt Bailey with McKinsey & Company

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**Call to Order**

Caroline Whalen called the meeting to order at 2:30 p.m. Ms. Whalen asked if there were any present who felt there was a conflict of interest with an agenda item and needed to be recused. No conflicts were sited.

**Consent Calendar**

The Board unanimously approved all consent calendar items: approval of the Dec. 8, 2016 and Jan. 12, 2017 Executive Committee and the Dec. 13, 2016 Board of Director meeting minutes, QIC Committee report, CEC Committee report, HEC Committee Reports, appointments of Ethen Norris and Ian Randall to the HEC Committee.

**Health Plan Open Board Seat**

Caroline Whalen informed the Board that the nomination committee has recommended the appointment of Claire Verity, CEO for UnitedHealthcare Pacific Northwest States as the replacement for the board seat vacated by Tandy Kooch-Cleaver. Nancy Giunto shared with the Board that she met with Ms. Verity and feels she is a good fit for the board and recommended that the board approve Ms. Verity's appointment. The Board unanimously approved the appointment of Claire Verity to the Board.

**Executive Director's Report**

The Executive Director of the Alliance, Nancy Giunto, presented an over view of the Executive Director's report.

Ms. Giunto shared with the Board that the preliminary 2016 Q4/year end are showing a higher amount of the 2017 membership revenue being collected in Q4 than what was projected for year end, by approximately \$285K. Ms. Giunto also informed the Board that this increase will be offset by as a result of HCA grant not being billed in 2016 as projected, the billing will occur after the launch of the Community Checkup website and all deliverables are completed.

Ms. Giunto provided a high level review of 2016 accomplishments entitled "What Went Well and Where We Have Opportunities" in the Board packet.

Ms. Giunto informed the Board launch of the Community Checkup website continues to be a challenge for the Alliance team. In simple terms, the Community Checkup website is fully functional and working very well in the development environment where it is accessed only by internal users. However, when we try to access the site externally through tests in the final production environment, information is not moving smoothly through the

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servers and Tableau to display results. In part, this has to do with the fact that we must keep the Tableau information behind the firewall to keep it secure.

MS. Giunto invited Mark Pregler to share with the board more detail about the technical issues and next steps Mr. Pregler explained that we are working on a fix that involves implementing something called a reverse proxy server to handle external requests for information on secured servers behind the firewall. The reverse proxy server provides an abstraction or translation layer between external user requests and secure resources without exposing the details of the secure resources. We continue to expend considerable time to get this site launched as soon this quarter as we are able.

Board members asked about lessons learned through this process and also offered help of technical professionals within their organizations.

**Annual Board Evaluation**

Caroline Whalen shared with the Board that the EC recommended that all Board members complete an Annual Board Evaluation Survey for 2017, sample survey was provided in the BOD packet. The survey will be sent via Survey Monkey and is to be completed by February 3<sup>rd</sup>. Ms. Giunto provided a summary of what we learned from last year's Board evaluation.

The Board unanimously approved conducting the Annual Board Evaluation Survey for 2017.

**The meeting adjourned at 3:00pm, for the Executive Session.**

*Respectfully submitted by Pam McKiernan and Nancy Giunto*

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Larry McNutt, Chair